

## Question #15-16: Citizen Involvement & Engagement

### 15. Please identify up to 3 of the most important ways you learn about municipal government issues?

	%	#s
Saanich News	23%	312
Victoria Times Colonist	18%	244
Word of mouth: neighbours, friends	12%	167
TV station	11%	154
Radio station	10%	140
Community Association	5%	75
Contact member of Saanich staff	5%	69
Municipal publication	4%	57
District of Saanich website	4%	52
Contact member of Saanich Council	2%	25
From friends who work for municipality	2%	25
No opinion	2%	23
Other newspaper	1%	13
Other	1%	11
<b>Totals</b>	<b>100%</b>	<b>1367</b>
<b>Did not respond:</b>	<b>12</b>	
<b>Valid responses:</b>	<b>502</b>	

### 16. Please rate the importance of the following ways the municipality can involve you more in decision- making:

	Avg. Score	Very Poor	Poor	Neutral	Good	Very Good	No opinion	Total	Valid Responses
Community newspaper	<b>71</b>	4%	5%	17%	32%	24%	18%	100%	508
Public meetings / hearings	<b>67</b>	3%	7%	21%	29%	18%	22%	100%	508
Public opinion surveys	<b>66</b>	5%	7%	21%	26%	20%	21%	100%	508
Community meetings	<b>63</b>	3%	7%	25%	28%	11%	25%	100%	508
Community Association	<b>57</b>	6%	9%	23%	22%	10%	29%	100%	508
Contact with municipal staff	<b>57</b>	7%	10%	22%	22%	11%	27%	100%	508
Referenda	<b>55</b>	9%	11%	21%	22%	10%	28%	100%	508
Council Meetings	<b>51</b>	8%	17%	22%	16%	10%	28%	100%	508
Advisory Committees	<b>50</b>	7%	16%	20%	17%	7%	32%	100%	508
Open-line radio/TV program	<b>50</b>	13%	14%	19%	17%	12%	26%	100%	505
Internet discussion board	<b>35</b>	18%	18%	15%	9%	3%	38%	100%	508

## Question #17: Biggest challenges facing Saanich

### 17. What do you think are the three biggest challenges that Saanich will face in the next five years?

	%
Growth pressures	21%
Transportation: planning, congestion, maintenance	18%
Financial issues: maintain tax levels; do more with less	13%
Environmental protection: green spaces, agricultural lands, pollution	8%
Crime	5%
Water quality	5%
Sewage treatment	4%
Infrastructure maintenance (non-transportation)	4%
<i>Other</i>	4%
Improve municipal services	3%
Amalgamation/integration of municipalities and/or services	3%
Economic development	3%
Education funding/quality	2%
Provincial downloading / declining financial support	2%
Affordability	2%
Aging population: services, housing, health care, etc.	2%
Declining citizen/neighbourhood values	1%
<b>Totals</b>	<b>100%</b>
<b>Valid Responses</b>	<b>414</b>
<b>Did not respond</b>	<b>100</b>

### 17. (con't) Citizen perceptions of selected biggest challenges (taken from list above) facing Saanich in next 5 years: by respondent location

	<i>Sample Population</i>	<b>Growth Pressures</b>	<b>Transportation Planning</b>	<b>Financial Issues</b>	<b>Environmental Protection</b>
<b>All Respondents (%)</b>	<i>n/a</i>	<b>21%</b>	<b>18%</b>	<b>13%</b>	<b>8%</b>
<b>All Respondents (#s)</b>	<i>n/a</i>	<b>227</b>	<b>189</b>	<b>145</b>	<b>91</b>
Cadboro Bay	<b>7%</b>	8%	6%	8%	8%
Gordon Head	<b>19%</b>	22%	15%	16%	18%
Shelbourne	<b>11%</b>	9%	12%	9%	10%
Saanich Core	<b>5%</b>	3%	8%	3%	0%
Quadra	<b>10%</b>	10%	11%	9%	10%
North Quadra	<b>5%</b>	6%	7%	6%	3%
Tillicum	<b>9%</b>	7%	9%	6%	9%
Carey	<b>9%</b>	11%	10%	11%	12%
Royal Oak	<b>12%</b>	12%	14%	17%	16%
Cordova Bay	<b>7%</b>	8%	6%	10%	7%
Rural Saanich	<b>5%</b>	4%	3%	5%	8%
<b>Totals:</b>		100%	100%	100%	100%

**Note:** See Appendix IV for verbatim responses to question #17.

## Question #18-19: Saanich Ten Years from now

### 18. Thinking ahead ten years from now, would you like to see Saanich be...

	Much the same	Quite different	Total
<b>All Respondents</b>	<b>69%</b>	<b>31%</b>	100%
Female	70%	30%	100%
Male	67%	33%	100%
18 to 24 years of age	68%	32%	100%
25 to 44	68%	32%	100%
45 to 54	70%	30%	100%
55 to 64	69%	31%	100%
65 to 74	65%	35%	100%
75 to 84	73%	27%	100%
85 years of age and up	46%	54%	100%
Owner	68%	32%	100%
Renter	70%	30%	100%
Cadboro Bay	57%	43%	100%
Gordon Head	69%	31%	100%
Shelbourne	79%	21%	100%
Saanich Core	60%	40%	100%
Quadra	63%	37%	100%
North Quadra	71%	29%	100%
Tillicum	75%	25%	100%
Carey	69%	31%	100%
Royal Oak	70%	30%	100%
Cordova Bay	60%	40%	100%
Rural Saanich	68%	32%	100%
<b>Valid responses:</b>			508

### 19. (of those who answered "much different in q#18) What are one or two changes that you would most like to see?

Changes	%
Transportation: planning, congestion, maintenance	24%
Growth pressures	17%
Improve municipal services	12%
<i>Other</i>	10%
Environmental protection: green spaces, agricultural lands, pollution	6%
Amalgamation/integration of municipalities and/or services	6%
Economic development	4%
Financial issues: maintain tax levels; do more with less	4%
Affordability	4%
Sewage treatment	2%
Declining citizen/neighbourhood values	2%
Infrastructure maintenance (non-transportation)	2%
Aging population: services, housing, health care, etc.	2%
Crime	2%

<b>Changes</b>	<b>%</b>
Education funding/quality	1%
Water quality	1%
<b>Total</b>	<b>100%</b>
<i>Valid responses</i>	150
<i>Did not respond</i>	364

**Note:** See [Appendix IV](#) for verbatim responses to question #19.

## Question #20-26: Demographics

**Note:** See [Appendix I](#) for responses to demographic questions.

## Question #25-26: Internet Usage

### 25. Do you have Internet access at your residence?

	<b>Access</b>	<b>No Access</b>	<b>Total</b>
<b>All Respondents</b>	<b>67%</b>	<b>33%</b>	<b>100%</b>
Female	64%	36%	100%
Male	70%	30%	100%
18 to 24 years of age	76%	24%	100%
25 to 44	71%	29%	100%
45 to 54	82%	18%	100%
55 to 64	75%	25%	100%
65 to 74	63%	38%	100%
75 to 84	33%	67%	100%
85 years of age and up	8%	92%	100%
Owner	70%	30%	100%
Renter	49%	51%	100%
Cadboro Bay	87%	13%	100%
Gordon Head	72%	28%	100%
Shelbourne	56%	44%	100%
Saanich Core	48%	52%	100%
Quadra	59%	41%	100%
North Quadra	63%	38%	100%
Tillicum	60%	40%	100%
Carey	62%	38%	100%
Royal Oak	73%	27%	100%
Cordova Bay	82%	18%	100%
Rural Saanich	76%	24%	100%
<i>Valid responses:</i>			497

**26. Do you use the Internet to:**

	<b>Conduct on-line banking</b>	<b>Purchase Goods</b>	<b>Pay Bills</b>	<b>None of these things</b>
<b>All Respondents (%)</b>	<b>39%</b>	<b>23%</b>	<b>37%</b>	<b>55%</b>
<b>All Respondents (#s)</b>	<b>198</b>	<b>118</b>	<b>189</b>	<b>285</b>
Female	40%	21%	39%	56%
Male	39%	26%	36%	56%
18 to 24 years of age	50%	32%	55%	45%
25 to 44	53%	37%	55%	42%
45 to 54	58%	31%	56%	40%
55 to 64	37%	19%	33%	57%
65 to 74	24%	15%	17%	68%
75 to 84	11%	6%	11%	85%
85 years of age and up	0%	0%	0%	100%
Owner	41%	23%	38%	55%
Renter	33%	23%	33%	62%
Cadboro Bay	46%	29%	37%	46%
Gordon Head	37%	20%	35%	59%
Shelbourne	28%	16%	33%	67%
Saanich Core	32%	12%	20%	68%
Quadra	43%	31%	43%	57%
North Quadra	46%	17%	42%	50%
Tillicum	30%	20%	36%	59%
Carey	35%	21%	29%	65%
Royal Oak	40%	26%	39%	52%
Cordova Bay	57%	37%	57%	31%
Rural Saanich	48%	28%	44%	52%



# Appendix IV: Responses to Open-ended Questions

**Note:** The answers provided below are exactly as submitted by the survey respondent. Only perfectly identical responses have been summarized with a number (e.g. (3)) to indicate the total number of identical responses – only very minor editing and combining of individual responses has taken place.

## Question #2: Things that are most liked about living in Saanich

### Affordability

- affordable housing (2)
- housing and tax affordability
- its becoming better as affordable housing and services have improved over the last few years
- less expensive than other areas
- more affordable
- price range of houses
- semi-affordable housing market

### Amenities (shopping, central location, etc.)

- Access to services
- a lot of amenities
- access to shops, schools and recreational facilities
- accessibility (2)
- accessibility of shopping (8)
- accessibility to excellent restaurants, shopping, libraries, gardens, parks, ferries and airport
- accessibility to good highways
- accessibility to greater Victoria
- accessibility to services
- accessibility to shopping and entertainment
- activities
- all amenities close
- all the flowers in your parks
- amenities (3)
- availability of services (2)
- availability of shops and doctors
- availability/access to parks
- away from downtown life but not too far out of town
- bank nearness
- being central to most things
- being central to shopping and all other municipalities
- being in close proximity to everything we use
- being out of the city
- center of peninsula
- central location (7)
- central location - easy to get around
- central location to BC ferries and Victoria
- central to all amenities
- central to all areas of Victoria

- centrally located - diverse neighbourhoods
- centrally located - from Victoria to Saanich peninsula and island highway
- centrally located for my lifestyle
- centrally located to downtown, Colwood, ferries, etc.
- clean
- close enough to the downtown Victoria area
- close proximity to Broadmead and royal oak shopping
- close proximity to business and services
- close proximity to city centre
- close proximity to schools (which have been uniformly excellent)
- close proximity to town, ferries, airport, etc.
- close to stores
- close to airport
- close to all amenities (9)
- close to all amenities i.e. malls, parks, schools, rec center, etc.
- close to all conveniences and university
- close to all schools, elementary, junior high, high schools
- close to all shopping areas
- close to Camosun college
- close to city (downtown)
- close to clinic, dentists, etc
- close to downtown (5)
- close to downtown and peninsula (very central)
- close to downtown but far enough to feel safe
- close to everything (3)
- close to everything (town, malls, work)
- close to everywhere, downtown, ferry, airport, and golf course
- close to facilities - shops, recreation centres
- close to ferries
- close to grocery stores
- close to hospitals
- close to library, shopping, banking and bus service

- close to major highways (pay bay and #1) and roads (within 15 minutes to other city centres)
- close to major transportation routes (2)
- close to open roads
- close to school and university
- close to schools
- close to schools and downtown
- close to services ie. Mall, doctors, but not commercial
- close to shopping and entertainment
- close to shopping facilities / water park at Beckwith
- close to stores and other needs
- close to the university
- close to town (6)
- close to town - on the bus route
- close to town and shopping
- close to university
- close to Victoria city centre (3)
- close to Victoria...but far enough away
- closeness to city, without the negative aspects (pan-handlers, obvious drug dealing and/or paraphernalia etc.)
- closeness to parks and university
- contains all services and facilities that I require
- convenience (2)
- convenience to both south and north of greater Victoria
- convenience to downtown, university
- convenience to everything (shops, downtown, airport)
- convenience to shopping (6)
- convenient for travel (central)
- convenient location (stores, highways, downtown)
- convenient location for shopping
- convenient to airport, ferries and downtown Victoria
- convenient to all amenities
- convenient to malls, recreation, hospitals
- convenient to town, airport, ferry, farm markets

- convenient, central location to almost everything
- country living with easy access to shopping, ferries and hospitals
- cultural activities including concerts of outstanding performance
- diverse options available
- ease of access to other areas
- ease of transportation
- ease of travel
- ease to pat bay highway
- easier parking in shopping centres
- easy access to airport; ferries and downtown
- easy access to downtown
- easy access to downtown, ferries, island highway
- easy access to downtown, ferry terminal via Quadra
- easy access to everything
- easy access to major traffic arteries
- easy access to services
- easy access to services, library, doctor's, stores, etc.
- easy access to stores and medical offices
- easy accessibility to businesses, restaurants, etc.
- easy shopping (2)
- easy shopping to downtown, highway, and other municipalities
- everything you need is here
- excellent schools, libraries, recreation centres
- geographically convenient
- good amenities (2)
- good distribution between residential and commercial
- good doctors (healthcare)
- good mix of residential and commercial
- good public schools (Hillcrest, Arbutus, Mt. Doug)
- good retirement facilities
- good schools (5)
- good shopping (3)
- good transportation routes
- good variety of stores, markets
- great school
- handy services
- handy to all areas
- handy to transportation
- has all services (ie. Sewer, water, gas)
- have good shops for most things
- I am close to everything (re: ferry, airport, Victoria, elk lake, hospital etc).
- I'm close to any store or service I need
- its central location to all important services and amenities (4)

- its centralized
- its convenient
- k-12 education, university and continuing education
- libraries
- living close to work
- location - access to airport, up island, ferries, shopping (2)
- location (easy access to ferries, airport, up island - but fairly quiet)
- location to beaches, recreation centres and shopping centres
- location, easy access to other parts of town
- lots of close and accessible shopping areas
- lots of shops (2)
- medical and dental availability
- medical help
- near downtown Victoria, but with villages such as Cadboro bay and with the university so that one can stay away from the city if one prefers
- near to all grocery shopping
- near university
- nearby shopping
- not as much traffic as town
- not far from city center
- other services (quality and availability)
- our amenities and services
- part of greater Victoria region which together offers a range of cultural and leisure activities
- perfectly spread out shopping locations
- plenty of malls (variety of shopping)
- proximity to downtown
- proximity of services
- proximity to amenities
- proximity to city center (6)
- proximity to health care, shopping, transportation, etc.
- proximity to malls
- proximity to many services
- proximity to other areas
- proximity to services (2)
- proximity to services & good bus transportation
- proximity to shopping
- quick access to everything - centralized
- reasonably close proximity to various amenities
- relative ease of transportation
- retail stores
- schools (5)
- schools close to home
- selection of business
- shopping (14)

- shopping malls within walking distance (Broadmead, royal oak)
- short distance to sidney for boating/entertaining
- smaller, local shopping areas - convenient to most areas
- still close to stores and recreation centres
- stores
- stores in local area
- the availability to banks, malls, and recreation centre
- the proximity to most facilities - ferries, downtown etc.
- the shopping convenience
- the university
- the village shops Cadboro Bay Pharmacy & Peppers Food Store
- there are good services and shopping facilities close by
- university
- variety of shops, banks
- very central - for going up island or to the mainland
- walking distance to many facilities/shopping/entertainment
- walking distance to stores
- we live close to downtown and close to sidney, ferries, airport
- we're close to schools, churches, shopping centres
- yet with all services - bus, etc.
- you live far enough away from downtown but not too far to commute to work each day

### Green space

- and attention to green space; gardens; provision for the outdoor naturalist
- aesthetics - lots of trees, parks, greenery
- beautiful gardens
- beautiful trees and gardens
- clean and green
- clean with lots of trees and parks
- environment
- environment
- friendly people and open spaces
- gardening
- good water
- great places to walk
- green lines streets (trees)
- green space (15)
- green space - lochside trail
- green space - tree and natural area protection
- green space and parks (4)
- green space and parks and recreation facilities for all ages
- green space preservation
- green spaces, no overcrowding
- green spaces, trails

- greenery
- greenery
- greenery - trees and grass
- hiking trails
- lots of trees
- low pollution
- more green space
- Mount Douglas Park
- natural beauty (environment) (2)
- natural beauty areas
- nature
- nice landscaping
- number and location of green spaces
- open space (3)
- open spaces (which are fast disappearing)
- open spaces, parks and trails
- open spaces, parks, lakes
- openness
- overall landscape and parks
- park & green space
- parks and open spaces
- parks, green spaces, flower gardens in intersections
- parks, green spaces, gardens
- parks/green spaces (2)
- parks/green spaces/waterfront (gorge)
- retention of green space
- Saanich still has wide open spaces
- surviving natural ecosystems
- the green spaces, especially the gorge walkway
- the natural boulevards; flowers, trees, etc.
- the remaining green space
- trailways/green spaces
- trees (2)
- trees and greenery
- upkeep at public areas (parks, boulevards, etc.)
- water, unspoiled land, parks, farms give a country atmosphere

### **Climate and landscape**

- access to stores is good
- access to the ocean
- area
- area size
- beach and waterfront area close by
- beaches
- beaches/parks
- beautiful place to live
- beautiful surroundings
- breathing fresh looking air
- cadboro bay beach
- central location
- clean air (7)
- clean environment
- climate (14)
- close to the ocean (5)
- close to the university

- close to work
- convenient location
- excellent view
- general atmosphere of area
- good air
- great weather
- I was born here
- in my area clean fresh air
- it is close to my work
- locality
- locality to work
- location (13)
- location/climate
- Love that I can play soccer year round
- love the Saanich peninsula
- lovely district in all respects
- mild climate
- my roots have been here for over 100 years
- nice clean parks and streets
- nice properties
- ocean
- ocean/elk and beaver lake
- outdoors, hiking etc.
- overall layout
- pleasing area botanically - nice garden areas (clean)
- proximity to water
- relatively clean air
- safe place
- scenery (4)
- spring and summer gardens in residential areas
- sunny
- the area
- the beauty
- the clean air
- the climate & beauty of this area with mountains, ocean and forests
- the gorge waterway
- the natural beauty
- the ocean
- the scenery
- the views
- the walks and waterfront accessibility
- the water
- the weather (2)
- very pleasing to the eye
- walking across the beach (on gyro park) to go to the store
- walking in area
- weather (8)
- where I live

### **Municipal services, staff and Council**

- a mayor who listens to the people
- a sensible mayor and council
- a very well run municipality
- access to staff at municipal offices
- approachability of council and staff

- attractive municipal gardens
- beautification of islands, boulevards and road medians
- city appearance
- clean (10)
- clean paved roads well maintained
- clean streets (45)
- competent police force
- consistent good non partisan local government
- cooperative personel at the hall
- council
- council decisions appear firm and just
- emergency services
- excellent and friendly police staff
- excellent emergency response from police and fire department
- excellent municipal services, parks, roads, trails, etc.
- excellent police and fire and ambulance service (6)
- excellent roadside service from our garbage men
- excellent trash pickup provided
- facilities for children
- fairly clean
- fire protection
- floral displays at many street intersections and municipal hall (kudo's to the gardener)
- floral plantings at intersections (especially blenkinsop/cedar hill) and general cleanliness
- friendly staff with knowledge of the community and its services
- garbage pickup
- garden waste depot at Saanich yard (7)
- gardening assistance (tree advice)
- general good services
- good facilities
- good government administration
- good infrastructure
- good management by municipality
- good mayor and council
- good municipal government
- good municipal infrastructure and services
- good municipal services (2)
- good public services nearby
- good road maintenance
- good roads (2)
- good roads and transportation
- good service
- good service by municipal departments
- good services
- good services ie. Garbage, municipal, police, etc.
- good sewers and drainage
- good waste pickup - burning bylaw
- good water

- how well cared for the boulevards are
- how your trying to correct problem traffic areas
- I am very proud of our floral displays
- I appreciate the existing services for the most part
- infrastructure
- It is very clean
- location of municipal hall to pay taxes
- location of municipal yard to dispose of my garden weeds
- low tax
- maintenance of streets, sidewalks, etc.
- mayor responsive to citizens
- municipal services (3)
- municipal services
- municipal staff in all facilities and departments
- my garbage man - he's always so happy
- neat, well-kept appearance of all city areas under Saanich responsibility
- organized
- our community-minded police department
- overall very clean
- planned expansion
- police and firemen
- police department
- progressive municipal government
- prompt courteous service at municipal hall and most municipal workers
- quality of municipal services
- reasonable balance between taxes and services
- response to a residents questions/requests
- roads are in good shape
- Saanich gardeners and their work to make roadways attractive
- Saanich police very helpful
- service (government)
- service from police department
- services
- services - fire, police, municipal services
- small community feel with large community facilities
- speed with which the firefighters arrived at our house fire
- the great work of the police
- the mayor
- the official community plan - it sets the tone
- the police and fire departments
- they are very approachable at the municipal hall

- very clean, buildings on vernon avenue beautifully landscaped
- visibility of the police force
- visually pleasing thoroughfares - great horticultural efforts by parks and recreation
- walking trails and paths
- waste disposal
- we are trying our best
- well cared for parks, streets, etc.

### **Parks and trails**

- access to beaches and parks
- access to galloping goose trail (2)
- access to parks and places to walk
- available parks and recreation
- beaches and trails
- beautiful parks (2)
- beautiful trails and nature areas
- being near the galloping goose
- bike paths
- bike trail (3)
- cedar hill chip trail
- close to parks and walking trails
- development of bike cycle lanes and promotion of cycling
- ease getting around - bike trails
- environmentally friendly trails
- excellent parks and amenities
- excellent parks, green space, galloping goose trail
- galloping goose (6)
- good parks (2)
- good parks to walk in
- good parks, libraries and recreational facilities
- good parks/trails
- good trails and parks
- good walking area (2)
- good walking/biking trails
- great parks/walkways
- great places to walk and play
- gyro park
- I enjoy the many Saanich parks around the area
- improvement of the bicycle corridors
- landscaping
- like the access to parkland for walking
- local parks
- Lochside trail (3)
- Lochside trail and the whole trail system
- lots of park areas
- lots of parks (4)
- lots of parks - make more
- lots of parks (tennis courts etc.)
- Beaver Lake park
- lots of parks for children
- lots of parks, playgrounds, recreation facilities

- lots of places to ride a bike, walk, jog
- lots of places to walk
- lots of walking trails (2)
- lovely parks and walkways
- many parks
- mount douglas park
- mystic pond and mystic vale best ever for walking
- nature trails
- neighbourhood paths
- nice parks (3)
- nice parks and recreation centres (2)
- nice parks/pathway system. A real gem.
- number of parks
- numerous walking paths and trails
- park kept up
- park space
- parklands
- parks (29)
- parks & trail systems
- parks (reynolds, braefoot)
- parks and flowering boulevards - greenspaces
- parks and green space (2)
- parks and hiking trails
- parks and recreation (3)
- parks and recreation activities
- parks and recreational facilities
- parks and their maintenance
- parks and trail infrastructure (well maintained parks)
- parks and trails (9)
- parks and trees
- parks and waterways
- parks for kids
- parks, beaches within walking distance to home
- parks, gardens, greenspace
- parks, trails and outdoor amenities are very good
- parks, trails for walking and hiking
- parks, trails, recreation facilities
- parks/galloping goose
- parks/green space
- parks; walking trails
- proximity to parks and ocean
- quality of parks
- regional parks and lakes
- small parks and walking areas
- sports availability
- superb parks and walking trails
- the goose
- the great trails
- the many parks and walking trails
- the number of parks
- the number of walking places
- the park across the street
- the parks
- the parks and green spaces
- the parks and trails

- the variety of parks and walking trails
- trails (8)
- walking on the galloping goose trail
- walking paths and green spaces, galloping goose
- walking trails (5)
- walking trails and cycling paths
- walking trails and parks
- walking trails are well maintained
- walks, trails
- we like your parks

### **Quiet, comfortable, friendly**

- a comfortable area to live
- ability to work in Saanich also
- ambiance
- beautiful neighbourhood/neighbours
- being on a dead end street
- cadboro bay village
- calm traffic
- character of neighbourhoods and excellent services
- clean
- clean and quiet
- clean and respectable neighbours/neighbourhoods
- clean or no beggars (or very few)
- clean streets
- clean streets and boulevards
- community
- community activities
- community character is important (house styles, mature trees)
- community involvement
- community resources
- community spirit
- cosmopolitan
- easy traffic
- fairly slow pace as compared to Victoria
- freedom from congested traffic
- friendliness of people
- friendly
- friendly community
- friendly neighbours
- friendly people (10)
- friendly society
- friendly, a caring mayor
- general cleanliness of most areas (2)
- generally attractive neighbourhoods
- generally peaceful
- generally quiet and peaceful
- good balance of residential and commercial
- good community spirit
- good neighborhood (2)
- good neighbourhood watch organization
- good neighbours (2)
- good people

- good retirement atmosphere
- good standard of living
- great community
- great neighbourhood to live in
- healthy
- I have good neighbours and block watch
- in my area very little traffic
- it is quiet, neighbours friendly, rural, close to town
- its clean (2)
- its comfortable and family oriented lifestyle
- its quiet most of the time
- its very clean
- lack of traffic
- large lot sizes (2)
- large lot sizes (privacy)
- large lots - not too high density
- larger lot sizes - not so crowded
- less controversial than Victoria
- little population
- living in a pleasant urban environment
- low density housing
- low traffic volume
- most people keep their property neat
- neighbourhood
- neighbourhood feel
- nice communities
- nice neighbourhood (2)
- nice neighbourhood, quiet and safe
- nice people
- nice quiet building
- nice residents
- no casinos
- no downtown
- not as much traffic problems as larger areas
- not crowded (2)
- not overcrowded
- not overly populated
- not too big or crowded
- not too busy
- not too crowded
- not too much traffic, overall quiet neighbourhood
- not very busy on streets
- not very populated
- organized and clean
- our neighbourhood
- overall quality of life
- pace of life
- peace and quiet
- peace and quiet
- peaceful (4)
- peaceful neighbourhood - feel safe
- people (6)
- people starting to take pride in their yards/gardening
- pleasant area
- pleasant atmosphere

- pleasant mix of town & country - not overly built up
- privacy (4)
- quality and care of homes
- quality and diversity of residential planning
- quality of the neighbourhood
- quiet (12)
- quiet and nice atmosphere
- quiet and stable neighbourhood, good neighbours
- quiet areas (2)
- quiet atmosphere
- quiet compared to downtown
- quiet established neighbourhood
- quiet neighbourhoods (2)
- quiet setting in a city
- quiet, peaceful yet close enough to downtown
- quietness
- quietness (in our area)
- reasonable control of development
- reasonable traffic
- reasonably quiet
- recreation - life style
- relative absence of noise
- relatively quiet (2)
- removed from city life
- residential layout
- residents respect their environment, show pride in their homes and municipality at large
- safe and friendly place to live - low crime area
- safe and peaceful
- safe, clean
- safe, friendly environment
- seems development projects are carefully monitored
- sense of community (3)
- single family dwelling neighbourhoods
- single family housing not too many apartments
- space (2)
- spacious lot sizes
- still a good residential area but this too is depleting
- strong sense of community
- style of housing
- the block watch programs
- the mostly residential atmosphere (non-city)
- the quiet, peaceful, slow-paced atmosphere (in Cadboro bay)
- the quietness of living in a cul de sac
- their understanding of peoples economic standing
- traffic
- upper middle class standard of living
- variety of housing

- variety of neighbourhoods
- very nice neighbours
- we have a good "ethnic mix" of folks in our neighbourhood
- well maintained public spaces e.g. medians, bus shelters, public buildings
- well-kept, attractive homes and neighbourhoods

### **Rural / urban balance**

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- a feeling of rural living
- a rural approach
- a rural atmosphere
- area we are in (gordon head) still has rural feeling
- combination of rural and urban settings (2)
- control over urban sprawl
- country
- country atmosphere (3)
- country living but near the city
- current land use - multi functional
- ease of access to rural and beach areas
- farmland
- feels like country living
- fresh air, semi-rural atmosphere, recreational facilities, natural attractions
- has a mixture of rural and urban settings
- has rural areas as well as city living
- having rural areas scattered throughout
- I live in rural Saanich, and love the "small community" feel next to the city
- it is still somewhat rural in many areas
- keeping lots sizes large, reducing the encroachment of suburbia (rural Saanich)
- like to buy from local farms and growers in Saanich - everything I like is right at the doorstep
- lots of rural space
- lovely farmlands
- mix of rural and urban
- natural/agricultural land in Blenkinsop valley
- non-urban environment
- not overly developed
- our location gives a quiet rural setting
- our rural environment (around our home)
- out of the city
- parks and farms
- proximity to rural areas
- quiet rural area
- quite rural surroundings/parks

- rural ambiance
- rural ambiance - city service
- rural area (6)
- rural areas/parks
- rural atmosphere (2)
- rural environment outside urban containment boundary
- rural feel
- rural quality
- rural setting (2)
- rural settings (minimum apartments, several treed areas)
- semi rural areas
- semi-rural character
- short distance to rural areas
- somewhat rural aspect of a lot of Saanich
- still a bit rural in areas
- still some rural parts
- the area I live in has a rural ambiance
- the blend of urban and rural
- the mix of agricultural and urban areas
- the mixture of city living and rural living
- the rural atmosphere
- urban rural mix
- urban/sub-division (close to both)

### **Safety: low crime, security**

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- a reasonable feeling of safety
- appears to be less crime in our area
- being retired and being secure
- crime rate reasonably low
- efficient police department
- fairly safe neighbourhood with fairly good police drive by patrol
- feel fairly safe
- feel safe
- feeling of safety (2)
- good fire protection
- good police force
- good police protection
- good policing
- good safe neighbourhoods
- high personal safety
- I feel safe (2)
- in my area very safe feeling
- its safe
- lack of crime and/or careful attention to keeping young people occupied coupled with excellent police patrol make this a safe haven. Excellent fire and public works as well.
- law and order
- low crime (2)
- no apparent risk of crime or other danger
- peace and order

- peaceful, with good police protection
- police and fire protection
- police are doing a very good job
- police control
- pretty safe so far
- public safety
- relatively crime free (2)
- relatively safe
- responsive police
- safe (9)
- safe community
- safe environment in which to live
- safe neighbourhood
- safe, pleasant streets
- safety (7)
- safety (personal and property)
- safety/cleanliness
- security (2)

### **Transit services**

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- bus route
- bus service (6)
- bus service easy to use
- bus system is good (12)
- close to bus route
- close to buses
- excellent bus service
- near bus stop

### **Recreation facilities**

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- access to recreation (outdoor)
- availability of libraries
- availability of public recreation
- availability of recreation centres
- bus transportation
- cedar hill golf course (2)
- cedar hill recreation centre (2)
- children playing facilities
- childrens recreational facilities
- close to recreation centres
- close to recreational facilities, eg. Trails, tennis courts, fields, etc.
- commonwealth Place (7)
- easy access to recreational areas
- excellent recreation and parks
- excellent recreation centres (particularly commonwealth)
- excellent recreation services and facilities
- facilities - recreation/churches, etc.
- good availability of recreation opportunities
- good community centres
- good recreation (2)
- good recreation centre programs available
- good recreation centres (5)
- good recreation facilities - make more
- good recreation facilities (parks, trails and centres)
- good recreational facilities (3)

- good recreational facilities, good shopping plazas and stores scattered around - but hopefully no more
- good recreational opportunities
- great recreation and community services
- its numerous parks and recreational facilities
- library
- lots of choices for recreation centres, library and without having to pay for parking
- lots of parks and recreation
- lots of recreation (parks, hiking, etc)
- lots of sports fields, recreation centres for those requiring them and parks
- municipality supports minor sports
- near swimming pool
- open spaces and recreation facilities
- parks
- parks, recreation centres, libraries
- Pearkes arena
- recreation (3)
- recreation and other medical offices
- recreation and outdoor opportunities
- recreation centers (9)
- recreation centres/beach access
- recreation facilities (10)
- recreation services
- recreation sports

- recreational activities
- recreational facilities for adults
- senior citizen activities
- swimming and library facilities
- there are good recreational facilities
- well kept parks and recreation areas

#### **Low taxes**

- fair taxes
- low taxes (2)
- lower tax base
- lower taxes than other municipalities
- no parking fees
- no parking meters
- not as many rules and regulations as some - but then I also don't want my taxes raised
- reasonable taxes
- taxes are lower than Oak bay, etc.

#### **Other**

- clean streets
- compost program (free drop off at municipal yard)
- development in harmony with natural features (winding streets)
- good roads
- libraries
- lot size control
- no burning
- not as many restrictions in developing your property
- quality of schools

- Really like the flashing amber lights at crosswalks
- reasonable bylaws
- reasonable water and sewer charges
- recreation facilities
- residents and district officials that always want to improve Saanich (like this survey)
- Saanich trail system especially Lochside trail system
- school with large playing area
- schools (7)
- schools and middle school idea
- silver threads
- size of residential lot size
- smoke-free facilities
- smooth traffic flow
- strawberry festival
- The ocean and beaches - good planning.
- the weather
- traffic lights and patterns promote keeping vehicles moving
- transportation
- very good bus service
- we bought our house 53 years ago because it was the right size and it was on the 3 mile limit which was as far as the buses ran out from town. As we had no car we needed to be near transportation. At the time we didn't really give what municipality it w



## Question #3: Things that are most disliked about living in Saanich

### Affordability

- as a young adult (27 yrs), I want to buy a nice little house in a nice neighborhood. Needless to say affordable housing is hard to find.
- cost as a single parent with three children (rent \$1,100 per month)
- cost of living
- cost of real estate
- deterioration of motel strip (SRO's)=
- high cost of land
- high property prices
- still some low income housing that could use help with a little support for a face lift

### Bicycle infrastructure

- bike lanes stop and start for no reason
- lack of bike lanes (3)
- lack of bike trails that there is not a rubbish pick up
- lack of commuter cycling paths
- lack of necessary bike lanes
- lack of safe bike routes on major roads eg. Quadra street
- lack of sidewalks/bike lanes
- no bike lane on Quadra and too many cyclists
- no bike lanes
- still lacking adequate safe bicycling routes
- too many traffic lights bikes can't trip

### Bylaw enforcement

- air quality (outdoor leaf burning)
- appearance of some houses - mess and junk in front of houses
- building code
- bylaws are not severe enough to deter developers
- by-laws not enforced evenly
- contradictions in by-laws when talking to different people at municipality
- design of these smaller homes unattractive
- do not agree with all the current tree bylaws
- do not allow suites in homes
- failing to remove a horse chestnut tree that makes a terrible mess in our yard every year
- far too many illegal suites
- fence has been broken for months (last year)
- illegal suites (3)

- limit on height of fences or walls should be changed
- lot on ferndale, broken fence, weeds - nice if it was cleaned up
- no follow-up on over weight vehicles using restricted side roads
- no outdoor burning in chimneas
- no place to let your dog run free
- noise (2)
- noisy kids
- noisy traffic - fire trucks, ambulances, traffic
- not being able to burn on weekends (bonfire, yard)
- not consistent zoning laws. Properties that are not looked after and it gives the appearance of no pride in living.
- old cars, garbage, furniture etc. stored around some homes are eyesores and fire hazards
- old run down houses
- over-regulation into private property parking tickets
- people using wood burning fireplaces daily to heat their homes
- residents should be required to trim shrubs away from sidewalks
- restrictions on disposing of old, moth filled, leaf dripping Garry Oaks
- restrictions on property while paying very high taxes
- run down look of neighbourhoods
- should have stronger building restrictions
- some areas are getting run down
- some unkept houses (especially vacant ones)
- stupid bylaws that tend to take basic freedoms away
- tearing down older small homes for apartments, condos, multi unit & shopping mini malls like one to be on McKenzie Ave. - not needed (another thriftys as we have safeway & shell and macs.
- the building bylaws are too outdated
- the fact that council won't legalize secondary suites
- the number of single family homes with suites in them
- too many basement apartments
- too many building/property regulations for homeowners
- too many cars parked on street
- too many Garry Oak trees - high maintenance

- too many illegal suites causing parking problems
- too many illegal suites in single family dwellings
- too many illegal suites in single family dwellings bylaw enforcement a sham
- too many signs on the telephone poles, people should have to take their signs down
- too many trees that cannot be cut down
- too many unlicenced cars on boulevards
- too much construction
- too much large development on small lots
- tree bylaws - cutting trees down should be allowed
- tree preservation bylaw
- uncontrolled housing styles
- uncontrolled in-law suites
- visibility in leaving our driveway - height of shrubbery on public pull in (broadmead) a safety issue
- weak enforcement of bylaws - noise, pollution, parking of rigs

### Climate

- rain

### Sense of community (lack)

- a bit quiet
- generic buildings/shops - all private
- lack of a performing arts center for the city of Victoria
- lack of community/public places eg. Gardens
- lack of quality retail
- no central shopping area (too spread out)
- no neighbourhood pub in our area
- no new commercial places to keep residents shopping in the area
- no sense of community identity
- not a great sense of community
- the quiet, peaceful, slow-paced atmosphere
- true sense of community
- we need an identity

### Animal control

- a lot of dog poo left around
- animal control division - unhelpful and rude
- control of dogs in nature reserves (along colquitz river)
- cougar sightings

- cougar sightings with no action taken
- deer
- deer problem
- dog control and noise control
- dog excrement in parks - what happened to the bags?
- dog feces on sidewalks
- dog owners
- dog owners that do not pick up their dog feces
- dog owners who let their animals off leash in our trails and parks and refuse to pick up the poop
- dog poop in the street
- dog pound
- dog rules
- dogs
- dogs on beach/parks not on leashes
- dogs running free in parks and walking trails
- dogs running off leash on elk lake - beaver lake trails
- idiotic dog rules in parks
- in my area too many dogs roaming free
- increase of deer in area
- lack of dog catcher
- local wildlife grazing through my flower garden
- more teeth into bylaws for dogs and cats
- no dog walk park
- owners not taking responsibility for their dogs
- people not keeping their pets on a leash (I have small children and dogs running loose are a large concern)
- people with dangerous dogs ie. Rotweillers/pit bulls
- raccoons and cats in my garden
- rats
- too many animals - overabundance of loose cats
- too many cats
- too many crows - they kill the small birds
- too many deer eating flower, bushes and gardens
- too many loose dogs
- unleashed dogs in parks
- unleashed dogs walked along the road
- very few areas to walk dogs off leash

### **Downtown amenities, urban villages – lack**

- away from good restaurants/shops, etc.
- doesn't have resources of downtown
- improvement needed in street signs - more. Need identifiable town centre.
- job availability
- lack of a central core
- lack of big box type stores (we have to drive too far to shop)
- lack of community hubs, walkable centres
- lack of economic development
- lack of employment in businesses to attract newcomers and to keep educated younger people in community
- no "village" environment (close to our home)
- no casino or amusement centre
- no central "heart" of Saanich
- no small town atmosphere
- not enough facilities/amenities close to my house
- not enough good restaurants and cafés
- not enough great ethnic restaurants
- not enough outlets for youth and young people
- not enough restaurants in cadboro bay
- shopping centres too far apart
- too far to go for a beer

### **Garbage and yard waste schedule**

- 2 week garbage service (especially in the summer)
- byweekly garbage pickup (should be weekly)
- garbage collection (too infrequent, no large items)
- garbage collection of once every 2 weeks is not enough
- garbage days should be once a week
- garbage pick up (2)
- garbage pickup every other week (6)
- garbage pickup only every two weeks in summer (2)
- garden refuse disposal
- infrequent garbage pick up (in summer)
- infrequent garbage pickup
- insufficient summer garbage collection
- lack of yearly "large items" garbage collection (5)

- limited garbage pickup and no yearly big item pick up
- limited recycling depot hours
- no branch (tree branch) curb pickup like in Victoria (once/twice seasonally)
- no burning - large property entailing multiple work to yard garden refuse
- no garden refuse pickup
- no spring roadside pickup for prunings, etc.
- pick up of garbage in summer would like July, August and September - willing to pay more for better service weekly
- poor garbage
- recycle (2)
- recycle on Saturday should not be closed at 1pm should be open all day
- restrictions on burning - especially leaves in the fall
- summer garbage pick up should be weekly
- that burning of branches is outlawed
- unreliability of garbage pick up recently
- would be nice to have recycling weekly

### **Environmental and rural-area protection**

- could use more green space (ie. Parks, trees, and less apartments)
- decline in green space due to development and lot in-filling
- destruction of natural habitat
- destruction of property on Mt. Doug road
- developing and reduction of green spaces
- development pressures re: urban containment boundary ie. Royal oak - too much building
- disappearing green and open spaces
- lack of care of some neighbourhoods - maplewood cook/quadra area between cook and tattersall
- losing too much land to development
- loss of agriculture land
- new housing areas in "rural like" spots
- not enough green spaces - pedestrian sidewalks
- not enough little intimate parks (green space)
- observing loss of natural areas to development

- part of a system dumping raw sewage into the ocean
- pollution of water
- possible loss of wild or rural areas
- reduction in viable agricultural land due to development
- removal of parkland for dwellings
- residents destruction of large trees (ie. Garry Oak) and Saanich not enforcing the bylaws
- rezoning of agricultural land
- sewage dumped in the ocean
- some rural roads are getting very congested (interurban/west Saanich)
- steady loss of green space
- the loss of habitat for animals/birds
- the loss of uncommitted green space
- vulnerability of wooded and farm areas as population increases
- would like to see a park nearby

### **Sidewalks (lack of)**

- better lighting needed along torquay road by park
- condition of sidewalks are poor or non existent
- condition of some sidewalks - royal oak area especially
- condition of the sidewalks
- discontinuous curbs/sidewalks/road safety
- finish re-curbng remainder of street
- in my area no sidewalks and ditches
- inadequate sidewalks - west Saanich road
- lack of crosswalks
- lack of curbs and sidewalks
- lack of good sidewalks
- lack of pedestrian sidewalks on main roads (tattersal/mckenzie)
- lack of residential sidewalks
- lack of safe walking path for students to clarement - this means pedestrian traffic on the highway and a safety issue
- lack of sidewalks (20)
- lack of sidewalks - gravel or otherwise - wilkinson, roy road etc.
- lack of sidewalks (in good repair)
- lack of sidewalks down to pat bay to catch bus
- lack of sidewalks on cordova bay
- lack of sidewalks/condition
- lack of sidewalks/condition of roads
- no sidewalks in many areas, makes walking hazardous
- no sidewalks in residential areas
- no sidewalks on ferndale
- no sidewalks on some main roads

- not enough street lights or crosswalk road lights
- pedestrian cross walks often inadequate
- pedestrian unfriendly (no sidewalks)
- poor sidewalks
- poor sidewalks
- poor sidewalks (glanford and area)
- poor sidewalks on busier side and main streets (concrete)
- poor sidewalks or none on side streets
- poor to no sidewalks
- poor walking safety (sidewalks)
- poor walking school routes
- quality and/or lack of sidewalks/too close to road
- rough asphalt sidewalks
- side streets lacking sidewalks
- some boardwalks
- some fairly major roads have no sidewalks
- some intersections not pedestrian friendly
- unsafe sidewalks

### **Interest groups (too powerful)**

- approach of unions
- budget issues
- CRD interference
- developers given too much leeway
- developers have too much influence on council
- faction in cadboro bay who want to join oak bay
- far too powerful CRD
- mayor's refusal to objectively consider rationalization of services with other municipalities - like creation of a new greater Victoria police service
- over-emphasis of sports activities and facilities with added cost to taxpayers
- political correctness
- some public interest groups are too strong

### **Taxes (too high)**

- constantly raising taxes
- CRD is a waste of taxpayers money
- escalating taxes
- ever increasing taxes
- high property taxes (8)
- high taxes (10)
- high taxes (no sewer/street lights/sidewalks)
- high taxes on underdeveloped (natural state) land (paying too much for preserving forest/wildlife corridor)
- higher taxes

- increasing taxes (2)
- lack of recreational free facilities
- property tax is too high
- property taxes - condo - tax grab
- property taxes keep going up
- tax levels (3)
- taxes (8)
- taxes - property, but my choice to be here
- taxes are rather high considering the lack of visible services being provided
- taxes are starting to get too high
- taxes are too high, they should not have to increase each year
- taxes go up every year
- taxes have increased quite significantly
- taxes too high (7)
- very unfair tax assessment - same on glendenning have agricultural exemption and do not raise products. The rest of us pay very high residential taxes

### **Transit (poor)**

- 2 km away from a bus stop, so need a car
- bus accessibility (one am and one pm)
- bus service (3)
- bus service especially requiring two buses
- bus service is bad where I live as a senior I can't get to shops, bus service. I find this bad as I need to replenish my supplies
- bus service is infrequent in my area
- bus service not requent enough (#28 majestic)
- bus times
- disgustingly dirty bus shelters
- I have to take a transfer to get right downtown (bus)
- inadequate public transportation
- lack of a bus on the west Saanich road to reach unitarian church, red barn and horticultural centre of the pacific - a gem and better than butchart gardens
- lack of alternate transportation opportunities
- lack of transit (3)
- limited bus service to uvic and downtown
- limited transit options in cordova bay
- lousy bus service in gordon head area
- no pull out for busses
- poor bus service (3)

- poor bus service from cordova ridge
- poor bus service in broadmead area
- poor bus service to university
- poor public transportation
- property taxes too high for average seniors
- some areas have very poor transit accessibility
- taking bus to uptown
- there should be good bus service to the airport, taxis have it all sewn up
- transit link to downtown
- transit routes - difficult to get to my work location

### **Transportation (congestion, etc.)**

- access to Pat Bay Highway
- aggressive drivers
- amount of traffic and congestion at some intersections and on some streets
- at times...traffic congestion
- automobile break-ins
- bad drivers
- blocked intersections on secondary streets due to traffic back ups
- blocked off streets
- blocking off side streets for no reason good for the whole community
- busy london drugs intersection
- busy streets and intersections
- can't speed
- cars parked all day on royal oak drive
- cars parking on both sides of roads
- commuting
- condition of roads
- congestion - driving along quadra street
- congestion of traffic on McKenzie avenue
- cyclists who disregard traffic
- dangerous streets for children
- dark narrow roads at night
- drive through traffic
- drivers drive fast on rural roads (70 km +)
- excessive speed used on some roadways
- excessive traffic infractions - no police presence (traffic)
- failure of police to ticket 4 way stop violators
- fast moving cars within school zones
- fast traffic on cadboro bay road
- flow of traffic
- flow of traffic (especially down our street)

- great potholes need filling in Gyro park - dreadful surface
- heavy traffic (3)
- heavy traffic (trucks and huge vans) on gorge road
- heavy traffic on wilkinson road (somewhat improved recently)
- highway 17 especially in summertime
- highway/boulevard maintenance in my area no street lights
- inadequate left hand turn lights and lanes
- inadequate main arteries
- inconvenience to turn into our building
- increase of traffic (but that is inevitable)
- increased building and traffic
- increased traffic (6)
- increased traffic on the older roads (new developments dump out to old neighbourhood roads)
- increased volume/accelerated traffic on roads not suitable
- increasing traffic volume (particularly Cordova Bay Road)
- intersection at haliburton and pay bay highway
- intersection traffic controls need updating to make them traffic respondent
- lack of biking trails in elk/beaver lake park
- lack of control of number of cars parked on street
- lack of detour signs
- lack of overpasses at major intersections
- lack of traffic control in our area
- lack of upgrading on some local roads to handle increased traffic
- limited number of bike lanes
- local street maintenance/improvements needed in some areas
- lots of pot holes
- many unsynchronized traffic lights close together eg. Royal oak overpass, roads bumpy and potholes
- my boulevard is too big
- narrow roads - no space for bikes to feel safe
- narrow roads (residential)
- narrow side streets - cars parked on either side (ie. Doncaster drive)
- need for more crosswalks, traffic lights & signals, especially left turn
- need more speed humps on residential short cut streets

- need more street lights in some areas along the water
- no lights along the curb
- no parking on my street by my home
- no street lights (queenswood drive)
- noise from harley davidson motorcycles
- noise from traffic on admirals road
- noise of motor bikes and cars etc. Seems like every area has it - not bad overall, can't complain
- noisy buses
- noisy cars and bikes roaring down some streets
- not enough left - turn arrows at intersections
- not enough painted crosswalks
- not enough planning for parking at residential parks providing baseball games at local parks but not providing enough parking space for players & spectators causing congestion of all traffic and can be a nightmare for emergency vehicles
- not enough street lights
- not enough traffic signs in parts of Saanich
- not upgrading roads with development
- number of cars on roads (moving cars)
- off ramp at Interurban and Tillicum mall
- our road is very busy do to use of a short cut to island highway
- overpass is very poor carey road overpass is worse
- parking problems in densely populated areas or apartment development
- people drive too fast on haliburton road
- poor policing of traffic violations
- poor road conditions
- poor road maintenance
- poor road surface - lots of potholes - high taxes
- poor roads (2)
- poor roads, poor bus service
- poor roads/open ditches
- poor traffic flow
- poor traffic flow - traffic using residential streets to get to main roads
- poor visibility at many intersections
- poorly sequenced traffic lights
- population growing and so increase in traffic on local roads
- potholes
- recent traffic hold-ups due to installation of gas pipelines e.g. blenkinsop road

- reduce low speed limits - 10km increase needed
- resultant traffic increase stemming from development
- richmond street too narrow for volume of traffic
- road closures only serve to congest other roads
- road conditions
- road maintenance - partial fixing of streets, instead of entire strip
- road maintenance and road closures
- road signs not clear
- roads (2)
- roads - maintenance is very bad
- roads could be improved
- roads in poor shape (most)
- roads need more maintenance
- roads not being upkept
- roads too narrow (like shelbourne) for bicycles and cars
- roads without curbs and proper drainage
- roads, sidewalks etc. not upgraded
- rush hour traffic at admirals road between craigflower and island highway
- rush hour traffic on mckenzie
- Saanich plaza a "zoo" for parking
- shelbourne street - way too busy
- shelbourne street too narrow
- shopping malls - traffic flow in and out, etc.
- should have more police patrol for speeders on the street - more lights installed (traffic lights)
- side roads
- so large; need to drive to everything
- some areas develop as throughways for traffic
- some congested roadways
- some drivers go too fast (along arbutus from wedgepoint)
- some side roads never get repaired - others do more than once
- some street signs are obstructed by trees
- some streets badly need upgrading
- some streets in poor condition (2)
- some traffic areas (congestion)
- some traffic bottlenecks - (Quadra/McKenzie for example)
- some traffic congestion at rush hours
- some traffic lights are not intelligently set
- some traffic lights are too long mckenzie and shelbourne
- some traffic patterns
- sometimes traffic speed
- speed humps and pillars on residential streets
- speed limit not enforced on cordova bay road
- speeders (4)
- speeders and inconsiderate drivers
- speeding motorists along quadra street
- speeding traffic in residential areas
- stop sign on bodega from pearkes arena not necessary
- street lights (esp. blanshard)
- street needs repaving, open ditches on glanford need work (mosquito breeding ground)
- street needs to be dead end - traffic too fast
- streets congested at times (cars)
- the amount of traffic on cedar hill cross road
- the amount of traffic on cedar hill road
- the bottle neck at the lights cedar hill and north dairy roads
- the disorganized stretch of road of tillicum from gorge to obed - dangerous and very busy (traffic turning into plaza)
- the driving diverts off of lansdowne
- the heavy traffic on mckenzie avenue
- the high number of discourteous cyclists and more reflective clothing
- the light at McKenzie & Saanich - even at night it takes 2-3 minutes with no traffic
- the lack of enforcement of speed limits in residential areas
- the removal of the center lane on mckenzie
- the smaller streets need better paving
- the traffic flow
- this street taking the brunt for streets cut off below us
- too little parking available at Saanich centre (quadra and mckenzie)
- too many cars parked on residential streets
- too many cars parked on street, not on driveways
- too many stop signs where they are not needed
- too many use quadra street (as a short cut to the city and to the ferry route)
- too much traffic (25)
- too much traffic on my street
- too much traffic on small roads
- traffic - speed and tailgating
- traffic - very busy
- traffic at admirals and island highway
- traffic at some main intersections
- traffic calming hasn't worked
- traffic caused by thru traffic from other municipalities
- traffic congestion (2)
- traffic congestion along mckenzie (bordens - quadra to highway)
- traffic congestion burnside west
- traffic congestion helmcken
- traffic congestion on McKenzie Avenue
- traffic control (2)
- traffic control (speeding, unsafe driving)
- traffic control on quadra, beckwith avenue
- traffic flow is poor (not because of too much traffic but because of the arrangement and timing of traffic lights)
- traffic is becoming quite dense - traffic funnelling/calming has created some problems while solving others. The maze of one way streets or blocked streets is irritating
- traffic is increasing on main streets
- traffic jams during rush hour
- traffic light (sensored)
- traffic light synchronization (example royal oak drive overpass)
- traffic mckenzie and Saanich road
- traffic noise
- traffic on Hillside between Shelbourne & Richmond (reinstate turns)
- traffic on major feeder routes (ex. McKenzie, Shelbourne)
- traffic on mckenzie
- traffic on mckenzie and at quadra
- traffic on residential streets
- traffic on shelbourne street
- traffic speed through subdivision
- traffic using the street to short cut
- transportation could be improved to lessen peak hour traffic
- trying to bicycle
- turnoff at tanner road
- Uvic traffic
- vehicle traffic congestion getting progressively worse
- volume of traffic
- walking and meeting cars with bright head lights which make it very unsafe to keep walking with the condition of our sidewalks
- We need more sidewalks
- wilkinson road being used as a bypass
- wilkinson road needs 4 lanes

### **Land-use planning (growth, density, etc.)**

- "monster" houses especially on sea side of roads
- 7-11 store at Feltham and Shelbourne
- all the infilling with houses
- all the talk about illegal suites
- ALR in non arriable land
- antiquated zoning bylaws which restrict mixed use
- by aggressive development
- care must be given to development of urban shopping areas
- community care facilities in single family zones
- cost of land and houses
- decrease in lot sizes - especially in new housing areas
- developers moving in to Saanich
- developers pushing for more density
- development
- development allowed in residential areas
- development of christmas hill
- distance from big box outlets that were blocked from Saanich
- encroachment of apartment blocks into single family areas
- excessive lot sub-division and pan handle lots in established neighbourhoods
- garish "chain" retailers
- getting busy - too much development
- growing size - including (monster size homes)
- growing too much
- growth
- high density areas - residential
- high density housing too close to single family/low density
- houses are being built too close together
- improper land zoning
- in fill of residential areas
- increase in multi-family dwellings
- increased population density, urbanization
- little attention paid to landscape
- losing some freedom and safety due to overcrowding, bigger population
- many trees coming down for big houses in queenswood
- need affordable townhouses or infill on some of the large lots
- new development place too many homes in small area
- on every decent sized piece of land is a building project going on - building huge houses

- over development
- over development - fill housing, sub-division of lots
- over development in certain areas
- overbuilt houses on small lots
- over-development
- oversized houses on small lots
- oversized houses on small lots
- over-study of subdivisions
- people being allowed to subdivide their lots to very small lots with huge houses and no trees
- planning and zoning corruption
- poor land use planning
- poor mix of housing (only single family residences in gordon head)
- poor planning with development
- procrastination over Helen road improvement a low priority
- seeing large subdivisions with large homes
- shopping - ex. Langford for Costco, other big box stores
- size - too large
- skatepark at gordon head
- speed of building permit approval
- strip development on shelbourne
- strip malls
- subdivisions of small lots - too many houses/lot
- the character of the neighbourhood is being adversely affected by the erecting of monster homes
- the terrible urban planning of 4 lane roads, ugly shopping areas, etc.
- the threat of development and growth
- too many "malls"
- too many bed and breakfast places not enough hotels
- too many large houses on small lots
- too much suburban sprawl
- ugly new "developments"
- ugly urban sprawl (subdivisions and strip malls)
- university of Victoria doing it's own development without public consultation
- unsustainable development
- west Saanich road - development of strip malls, plow share - beaver lake offices

### **Water quality and/or restrictions**

- chlorine taste in water
- water problems
- water quality
- water restrictions (3)
- water restrictions (capital region concern - new dam should solve problem)

- water restrictions causing our yard to deteriorate badly
- water restrictions every summer (hard to keep plants alive)
- watering prohibitions attributable to poor planning policies

### **Municipal services (poor)**

- area in front of my home where many trucks stop (refuse, mail, recycling, etc.) has been kept up by me - weed control, providing gravel etc. with no compensation as a senior I have not found a senior centre
- bad drainage
- build a skating arena on elk lake drive beside commonwealth pool - old hotel property
- building department used to say how can I help you - now all they want to do is make your life miserable, obstructive
- calumet avenue is a neglected street
- cannot use my recreation 6 month pass when I choose at commonwealth
- can't think of anything except we should have a proper sewage disposal treatment place - not the ocean.
- cut back in keeping up grass cutting and upkeep of boulevards and fields
- cutting trees or shrubs by Saanich workers without notifying the resident
- dirty unmaintained streets
- distance between recreation centres
- ditches
- due process and council could move faster
- garbage pickup along goose trail, especially under blanshard
- grafitti
- growing population
- having to employ the workers in the road repair/side walk department. They focus more on job creation than quality work.
- in the last few years power outage (wrong side of burnside)
- inconsistent street maintenance
- increase in governing
- inefficient services
- lack of amalgamation of police, fire and ambulance service with rest of Victoria
- lack of an arena for sports events
- lack of attention to curb side maintenance - side streets (many)

- are narrow (reasonably so) but landscaping and proper drainage could improve - if it is the responsibility of the home owner - then enforce restrictions
- lack of extra curricular parks (softball/soccer/football)
  - lack of performing arts theatre
  - lack of street sweeping
  - landscaping - elk lake drive (unkept especially near bus stop, road at side untidy, sign to Victoria terrible, no flowers, etc.
  - langford is starting to look better than saanich..why?
  - libraries closed on sundays
  - litter along roads - very bad, highway 17
  - littering
  - lots of broken glass
  - maintenance of foot path on gordon head estate park on vantreight drive. It becomes overgrown in the summertime
  - many open ditches
  - minimum correspondence between your departments
  - municipal bureaucracy
  - municipal workers
  - need for more outdoor facilities; trails, parks
  - no beach (sandy)
  - no city theme (like Victoria or sidney)
  - No dislikes but a question, why the 10 plus municipal governments? Although the CRD tries to provide cohesion, I cannot believe the current system is effective or efficient.
  - no one is taking care of the problem with the Garry Oaks
  - no public pool warm enough for arthritic adult people to exercise (at least 88-90 F)
  - no recycle yard on McKenzie
  - no seniors centre in cordova bay area
  - no sewage treatment
  - no sewers
  - not enough lacrosse facilities
  - not enough referendas or opinion polls so the people can comment on major items
  - not enough supervised youth facilities
  - not on municipal water and sewer
  - only 1 ice facility for skating, hockey, etc.
  - open ditches (3)
  - over staffing in some areas
  - parochialism
  - pettyness of authority

- poor parking laws on streets like Cedar Hill X Rd
- poor street lighting (3)
- poor water drainage in parks
- records for property are incomplete
- recreation activities/facilities for all ages
- red tape
- rural Saanich needs better snow removal when it happens
- rutledge park expansion is good but has no services - tennis, no parking
- snow removal when required
- some seniors police calls to 911 considered nuisance calls
- some side roads need repair
- sorry to say that you can not keep up with park upkeep. Take a look at Gorge park. The ripped up rodo's 3 years replaced by garbage - try walking while on the pathways
- street litter and posters on utility poles
- street sweeping is very seldom
- surface of tillicum parks pathway need more gravel or mulch - boggy & soggy
- that our sewer goes into the ocean - disgusting.
- the open ditch in front of our house
- the recycle at McKenzie and bordon street stopped
- the unlit (or poorly) lighted residential areas
- too much municipal administration
- top heavy expensive municipal beuracracy
- trash on sidewalks, parks, and beaches
- unequal level of services to areas ie. 10 mile point and broadmead compared to glanford/obed avenue. It goes from ghetto to excellent services depending on what side of the track you are on.
- we dump our sewage in the ocean
- would like to see a recreational complex like (with library, swimming, curling, golf, skateboard, etc) not scattered in various places - new auditorium

### Crime

- car vandalism
- crime
- crime - bank robberies, etc.
- crime (car was broken into)
- crime (house break-ins, speeding, racing)
- crime rate seems to be going up

- gang style attitude among some teenagers
- graffiti
- graffiti and vandalism
- graffiti along royal oak
- high preponderance of crime in my neighbourhood
- increase of illegal marijuana growers
- kids are becoming a bit destructive sometimes
- lack of police education programs for teenagers
- lack of policing
- lots of household break and enters
- more drug and alcohol problems in neighbourhood
- not enough police patrolling local neighbourhoods especially at night
- not enough police presence in the tillicum mall area or on the goose t
- police harrassment of young people
- police radar sirens by royal oak/quadra overpass in the middle of the night - surely lights would do the trick
- poorer people at times means bad element - lots of vandalism
- presence of rowdy teenaged youths in parks during a.m. hours
- rat racing on side streets
- rising crime rates
- rowdy kids with firecrackers
- sirens - to loud, not necessary and certainly not at 3am
- sketchy neighbours
- theft
- too much street racing on interurban road
- undesirable teens in parks and walkways
- vandalism and lack of replacement of vandalized items in parks and schools
- vandalism of public and private property e.g. bus shelters, street signs, graffiti
- vandals not punished enough for damage

### Other

- 1600 block earlston and mortimer near stamboul - come and have a look. Would you like to look at them every day.
- Don't have any dislikes (6)
- earthquake possibility
- hustle and bustle
- I find it dark at night
- I haven't lived here long enough to not like anything.

- |   |  |  |
|---|--|--|
| <ul style="list-style-type: none"> <li>• lack of alternative education for children</li> <li>• lack of jobs for teens with Saanich</li> <li>• lack of recreation options for teenagers</li> <li>• lack of teaching positions</li> <li>• lavish lifestyle choices</li> <li>• lighting - some areas too dark to walk</li> <li>• needs more flexibility</li> <li>• no xray service in broadmead area</li> <li>• not enough post boxes</li> <li>• not many places for entertainment for youth</li> <li>• our view from window to Haro strait is looking through 18 power lines</li> </ul> | <ul style="list-style-type: none"> <li>• overcrowded schools (classroom sizes too large)</li> <li>• overhead power lines</li> <li>• proximity to downtown Victoria</li> <li>• rich teenage drivers</li> <li>• school closures (2)</li> <li>• school location/boundaries</li> <li>• school vandalism</li> <li>• schools</li> <li>• social assistance</li> <li>• sometimes a lack of support for youth (and adult) sport</li> <li>• tall grass and debris on pat bay highway</li> <li>• tar strips on roads dangerous for motorcycles</li> <li>• the dump next door</li> </ul> | <ul style="list-style-type: none"> <li>• the exposed hydro wires (particularly in new areas)</li> <li>• the imposition of trail status to lochside drive (cordova bay)</li> <li>• the increase in deer population</li> <li>• too few job opportunities for youth</li> <li>• too many high trees (views)</li> <li>• too many logs on cadboro bay beach</li> <li>• too many needy people without supervision =</li> <li>• traffic noise, sirens, etc.</li> </ul> |
|---|--|--|

## Question #17: Three biggest challenges facing Saanich in the next five years

### Affordability

- accommodations
- affordable housing (7)
- affordable housing and adequate housing for seniors
- building affordable housing for first time buyers
- can saanich retain the rural/suburban qualities, and keep housing costs for young families and seniors at an affordable level?
- higher cost of living
- housing (3)
- housing/supervision for needy people (mental disorders/disabilities and drug and alcohol related issues)
- not overtaxing retirees on property price raise

### Amalgamation/integration of municipalities/services

- amalgamation (3)
- amalgamation - Police (4)
- amalgamation - municipal (7)
- amalgamation - emergency services (police, fire) (9)
- attempting to lessen red tape and integrate services with other municipalities
- combining police, fire department, municipal services
- consultation with other municipalities
- downsize
- getting on with amalgamation - in all departments

### Crime

- adequate policing
- crime (13)
- crime - especially drug control including grow ops
- crime control
- crime enforcement and prevention
- crime prevention (2)
- dealing with crime as my first comment goes with this
- grow ops - legislation which will enable seizure of all properties
- increase in crime (break and enters)
- increased crime (4)
- increasing crime because of limp wristed courts - drugs, break and enters etc.
- keeping it safe to live in
- law enforcement - drugs, grow ops, etc.

- loitering/panhandling
- more crime
- neighbourhood safety
- police - traffic and safety
- police needs - money to keep up member numbers and equipment
- policing (4)
- policing (grow ops, break and enter, auto theft)
- policing (numbers)
- policing and crime prevention
- public safety
- reduction of vandalism
- rising crime rates
- robbery etc. re: older people
- safety
- safety and security of neighbourhoods
- security of harbours and waters
- security, grow ops, drugs
- substance abuse (drugs, alcohol, smoking)
- theft
- urban crime

### Declining citizen/neighbourhood values

- community involvement may fall
- community places
- create community spaces
- improvements to run down areas
- increasing apathy of the citizens with the municipal political process involving residents in having pride in the saanich operations
- keeping neighbourhood character intact (pressure from development & monster houses)
- making people proud to be a citizen of saanich
- more block watch and involvement of people
- neighbourhood deterioration
- retaining a proportionate mix of age groups

### Economic development

- bicycle paths
- commercial proliferation
- dealing with economic decline/residents are suffering - not on the municipal level, but on the provincial, federal and world level
- developing smart business growth
- economic
- economic - paying for services
- economic development (2)
- economic development - quality, quantity

- economic stimulus
- economics growth and development
- education provision and delivery
- employment
- employment
- encouraging industrial development
- financing schools
- increasing employment opportunities in areas that require advanced education
- job loss (2)
- job losses due to downsizing
- job security
- jobs - youth
- loss of industries
- maintaining a residential/commercial/industrial balance
- making sure that schools maintain a high quality of education for saanich children
- more people leaving because of no opportunities
- new industry for more jobs
- poor economic base

### Education funding/quality

- creating free and healthy environments for children of all ages to play
- declining enrolment in education
- decrease in quality of k-12 education
- education (2)
- keeping or increasing funds for school programs (ie. Music)
- keeping schools from becoming too over-populated (along side school board)
- lack of school funding
- maintaining educational structure
- parks and schools
- quality education
- school capacities
- school closures (2)
- school closures/restructuring - walking, biking for children
- school funding (3)
- school funding and development of middle school program
- school improvement
- school overcrowding
- schools (4)
- schools and education

### **Environmental protection: Green spaces, agri. lands, pollution**

- agricultural land being developed
- balancing the growth - rural/agriculture decision
- climate change
- clean up all streams, rivers, etc.
- conflict of interest in environmental issues e.g. water
- dealing with environmental issues
- decreasing green space (2)
- encroachment on green spaces
- environment (2)
- environmental issues
- environmental
- environmental concerns
- environmental impact of growth
- environmental issues (3)
- environmental issues (pesticides, etc.)
- environmental protection
- environmentally acceptable waste disposal facilities to handle population and light industrial growth
- expanding facilities (ie. Recreation centres) while preserving environment and landscapes
- growing pollution
- growing while keeping the rural feel
- increasing general populations knowledge of and commitment to recycling and reducing pesticide waste
- increasing pollution
- keep some rural properties
- keeping agricultural areas for agriculture
- keeping development within urban containment boundary
- keeping growth in rural and farming districts to a minimum
- keeping natural vegetation for wild life corridors
- keeping rural areas as opposed to subdivisions
- keeping saanich rural (3)
- keeping the environment intact with increasing population
- keeping the somewhat rural feel of saanich
- keeping/preserving greenspaces and ALR
- land use - parks, green areas, etc
- land use planning vs. agricultural land
- landfill and recycling
- leave agricultural land alone
- leaving land in ALR
- limiting development, preserving natural areas
- loss of agriculture land

- loss of green space due to population growth
- loss of trees
- maintain natural environment
- maintain openness and green spaces
- maintaining agricultural land
- maintaining clean safe environment
- maintaining environmental standards
- maintaining green space
- maintaining green space (parks, trails, etc) as population grows
- maintaining green space related to continued development pressures/growth
- maintaining green spaces, parks and gardens
- maintaining rural - urban nature of our city
- maintaining the current mix of ALR and urban areas
- maintaining/improving environment (2)
- making roads more bicycle friendly to meet kyoto targets
- move the U.C.B. to accommodate us now
- no green spaces left
- not losing the rural areas of saanich
- over building on existing green space areas
- parks
- parks
- pollution (2)
- preservation of agricultural land
- preservation of environment
- preservation of green space
- preservation of green space and mature trees and agricultural land
- preserving agricultural (rural) lands
- preserving vs. building on our natural spaces
- pressure on green land
- pressure on green spaces
- pressure to develop in rural areas
- pressure to move land out of ALR
- protect environment
- protecting environmental quality
- protecting green areas from potential housing development
- protecting parks - green space from development
- protecting rural areas
- protecting the natural environment
- protecting wilderness areas and rural areas
- protection of rural areas
- retaining farm land for parks and open areas
- retaining green spaces

- rural development
- rural versus growth
- saving green space
- sewage treatment and ocean outfall
- subdivision development on rural/natural lands
- urban expansion - maintaining containment building

### **Growth pressures**

- ability to maintain existing ambiance
- allowing too much growth - too much development - no more pan handle lots - stop crowding more and more homes into small spaces - no more condos or townhouses either. Keep saanich for families and land - save some land
- an ever growing population
- balance development demand with quality of area
- balancing growth with maintaining a rural community feel
- building construction
- building lots
- changing residential land/space
- residential housing
- closure of more suburbia illegal suites
- containing development
- containing growth and preserve open spaces/park land
- continued development pressures/growth
- control growth, bigger is not better
- control of development wherever possible to maintain rural character of residential areas while recognizing possible need for additional light industrial development and allocating appropriate areas for this development
- control of unauthorized rentals
- controlling development (2)
- controlling development and land abuse
- controlling development appropriately
- controlling growth (2)
- controlling housing density
- controlling infilling - subdivision with no aesthetic values considered
- controlling property development
- controlling redevelopment
- controlling urban development
- coping with new construction
- create a better "big box" commercial environment
- creating growth to help offset future
- creating more residential housing

- dealing with the increasing young families
- demand for housing
- dense population - strain on infrastructure
- dense population & growth density
- development (2)
- development (good planning)
- development and building
- development of agricultural land/green space
- development of properties for business and residents (water and sewer systems)
- development planning
- development pressures
- developmental pressures/increased population
- ensure quality, well planned development
- erosion problems/flooding due to developments
- excepting changes without losing uniqueness of saanich
- expanding population and need for affordable housing
- expansion (2)
- expansion as home condos & apartments are built - influx of people
- expansion in line with population growth
- getting best use out of remaining available land in urban districts
- government management
- growing population (2)
- growth (14)
- growth - changing agriculture land to residential
- growth (housing)
- growth (population)
- growth (residents)
- growth and development
- growth and homebased business
- growth change way of life of those of us who live here
- growth in the residential area from single homes to condo's and townhouses
- growth is too rapid (not enough long term planning)
- growth, infill housing. Owners sub-dividing their property for profit.
- growth, spaces for students in schools
- high density structures and "monster homes" being constructed (gordon head)
- housing
- housing density
- housing development (3)

- housing growth
- illegal basement suites - control and burden on neighbourhood
- illegal suites (2)
- increased growth creating increased traffic problems
- increased number of citizens
- increased traffic from population growth
- increasing residential density in urban areas
- infill housing may destroy our neighbourhoods
- In-filling large lots
- infilling of lots (subdivisions)
- in-filling to lessen urban sprawl
- investigating the illegal suite problem and penalizing same
- keep growth under control
- keep saanich a desirable place to live
- keeping a handle on development
- keeping control of growth
- keeping house spacing more realistic ie. More townhouses and less houses 10-15 feet apart
- keeping it a nice place to live
- keeping uvic growth under control
- lack of land for new housing
- land development (5)
- land development zoning
- land infill development - zoning
- land rezoning
- land usage, rezoning, more housing on smaller lots
- land use (3)
- land use planning - property subdivisions/business development
- legalize in-law suites
- limit development in community
- limiting housing developments
- local neighbourhood planning
- localize development
- maintain, enhance quality of life
- maintaining agricultural lands
- maintaining rural atmosphere despite increased growth
- maintaining the beauty of our community
- managing density development
- managing population growth
- managing regional population growth
- more coherent development (shelbourne is ghastly)
- more housing
- more housing development
- more people
- new housing development and land use planning
- not bulldozing down homes to make room for apartments

- not having enough land for housing
- over population
- over development (2)
- over development at uvic
- over development of "multiple" dwellings
- over population (2)
- over population (gordon head)
- overcrowding (housing)
- overcrowding in core area
- over-development in certain areas
- planning
- planning - better balance of development protection of communities
- planning and development - land use and protecting neighbourhoods
- planning for growth and managing the associated issues
- population (2)
- population explosion
- population growth (24)
- population growth and consequent increase in service expenses
- population growth and pressure for increased services
- population growth, congestion
- potential for higher crime, and drugs (how victoria deals with the red zone with have an impact)
- preserving present quality of life
- pressure created by new residents retiring to "paradise"
- pressure from speculators for infill and sprawl
- pressure to develop rural areas
- prevent the spread of ugly development
- reigning in greedy developers (that will be the day...)
- residential density will greatly increase - will service levels keep pace?
- residential development
- resisting pressure from developers and contractors to build on every square inch of green space
- resisting pressure on ALR & green spaces
- resisting zoning for "monster" houses
- responsible development
- resulting decrease in rental availability (legal apartments, etc)
- resulting increase in illegal rental suites
- retaining the same quality of life in municipality ie. Not saturating room to grow
- say no to land developers
- services for increased population
- shrinking land base

- stagnation (good development)
- supplying water due to increased population growth
- sustainable development (2)
- the growth of saanich
- the indifferent attitude that will result as saanich moves from small neighbourhood city to big city crowding
- the negative effect of "in fill" development and how this effects the neighbourhood
- to keep the community from being too over populated
- too many condominiums - causing traffic to congest
- too many large infill houses
- too many people
- trying to maintain status quo
- uncontrolled development by aggressive developers
- urban density
- urban development
- urban expansion
- urban planning
- urban sprawl (2)
- urbanization - too much growth
- uvic growth
- what kind of neighbourhoods we should have
- zoning

### **Improve municipal services**

- access to services
- animal control
- better and more park facilities for other sports besides soccer
- bring in new services
- cleaning up the lakes for recreation (goose crap)
- community recreation facilities
- contributing to "metro" arts facilities/replace royal theatre
- create a field dedicated to youth football in gordon head
- equalize improvements to all areas of saanich not just the spots the saanich council and staff live in
- expanded need for seniors services
- expanding the trail system
- garbage and landfill overflow
- improvements
- increased recreation use by public
- increasing garbage collection
- keep an active police force
- keeping around here better landscaping - elk lake road at bus stop disgrace, ends of cigarettes all around
- keeping parks open to public and dogs
- maintain or trim staff levels
- more parks and recreation facilities

- more parks with off-leash areas for dogs
- more playing fields and trails
- more recreation services
- more skating facilities
- more youth facilities and assistance given the problems they face daily
- multiculturalism - languages
- new arena
- not cleaning up the streets and parks
- police and fire
- policing/fire
- protecting environment (sewage treatment, etc)
- protection of ALR
- recreational facilities
- recreational facilities for children, teenagers and seniors
- service

### **Infrastructure maintenance (non-transportation)**

- creating and maintaining a viable infrastructure - buildings, etc. sidewalks
- facility repairs and maintenance
- failure to keep infrastructure abreast of development
- fixing - repairing residential streets - bad potholes, open holes
- funding infrastructure maintenance
- improving existing infrastructure
- infrastructure (3)
- infrastructure - maintaining high standard with view of continuing growth
- infrastructure (eg. Roads)
- infrastructure (esp. water and sewer)
- infrastructure improvements
- infrastructure maintenance and improvement
- infrastructure maintenance related to continued development pressures/growth
- infrastructure replacement without increasing taxes
- maintaining infrastructure (4)
- maintaining infrastructure (sewers, water, roads)
- maintaining some streets (cook from bay to quadra)
- maintenance and replacement of aging infrastructure
- maintenance of infrastructure
- maintenance of public areas
- more road repair
- park upkeep
- renewing/replacing aging sewer/water/and road infrastructure

- repairs and replacement of old drains, pipes, sewer connections etc.
- replacement infrastructure costs
- replacing water distribution pipes (rust scale in water at times)
- rising costs to maintain infrastructure
- road and public grounds maintenance
- road maintenance (2)
- road paving
- road repair and infrastructure
- roads
- street repair
- to upgrade many areas to be compatible with inner core areas of victoria - I've referred to roads, curbs, etc..
- transportation infrastructure development - roads, public transportation, etc - compatible with community growth
- upgrading water and sewer
- urban infrastructure pressure
- utilities infrastructure

### **Financial issues: maintain tax levels; do more with less**

- "more bang for the buck"
- able to keep assessments down
- adequate funding
- balance budget (3)
- balancing and maintaining budgets
- balancing the budget with rising costs and keeping tax increases at a minimum
- be able to keep order - good police and fire departments
- be frugal
- better value for tax dollars received
- budget (2)
- budget allocation
- budget for police
- budget shortages
- budget shortfalls
- budget strains with over-population
- challenge to balance the municipal budget
- competing needs of the community with increasing costs
- control of taxes and expenses
- control spending
- controlling CRD tax grabs
- controlling finances and budgets
- controlling spending
- cost control
- delivering efficient services without tax increase
- demand for more services
- dwindling tax base
- efficiency

- expanded infrastructure from population growth
- finances(2)
- financial - hold tax rates for 2 years then limit increases to no more than cost of living
- financial ability to pay to sustain and develop
- financial shortfalls
- financing
- fiscal responsibility
- funding (2)
- funding for infrastructure costs; roads/water
- funding issues for road maintenance
- funding necessary spending
- higher efficiency and less taxes on property
- higher taxes
- hold on property tax
- holding down taxes, fees and accomodating reasonable business and residential growth
- how to keep increasing the size of municipal government given the limited population and residential land base
- improving programs/facilities without overcharging the user
- increase services with less money
- increased demand on municipal services
- increased growth creating increased demands on limited police and fire personnel
- increasing costs
- keep a lid on spending
- keep municipal employee wages frozen
- keep taxes at a reasonable level
- keep taxes same
- keeping a good infrastructure (police, fire, etc.)
- keeping property taxes at acceptable levels
- keeping property taxes at an affordable level
- keeping real estate taxes affordable for home owners
- keeping services up to today's level
- keeping taxes at a reasonable level
- keeping taxes at affordable levels for families and seniors
- keeping taxes down (6)
- keeping taxes from skyrocketing
- keeping taxes low (2)
- keeping taxes low - giving good return on dollar to citizens
- keeping taxes reasonable
- keeping within budget
- lack of money

- learning to accommodate to your size
- learning to live with a cost-conscious government
- less money to work with
- maintain present parks & roads
- maintain services
- maintaining a beautiful place with rising costs
- maintaining level of services without large tax increases
- maintaining levels of service
- maintaining present high standard in the community
- maintaining present lifestyle
- maintaining reasonable tax rates
- maintaining residential taxes at a reasonable level - those of us who have had virtually no pay increases (or have been cut from provincial government jobs) resent yearly increases - from 1996 to 2002 our taxes increased by 25% (from \$3634 to \$4535)
- maintaining service levels without big increase in taxes
- maintaining service levels without significant tax increases
- maintaining services in the face of rising costs
- maintaining services while limiting tax increases
- maintaining services while managing costs
- maintaining services with money available
- maintaining services without major increases in taxes
- maintaining services without undue increases in property taxes
- maintenance of all services as needs increase
- managing budget for services
- managing public demands and expectations
- meeting the needs of a growing population with less resources (financial)
- minimizing taxes
- money
- need for more tax dollars - big box stores for more tax dollars
- not borrowing money
- not getting bound up in red tape
- ongoing challenge to make efficient use of public funds for basic services and levels of services through realistic assessment of demographic forecasts.
- operating within the budget
- Paying for everything
- paying for expansion

- paying for infrastructure and improvements
- priorities - back to basics
- prioritizing the needs of all saanich residents
- property tax limits
- property taxes
- providing excellent service without raising taxes
- providing same level of service
- raise of inflation - taxes, prices (houses, goods & services etc...gas)
- raising the funds to provide the required infrastructure
- reduce taxes
- reducing bureaucracy - less bylaws
- reducing tax dollars
- reducing unnecessary staff
- revenue
- rising cost of running the district
- rising costs in public services, maintenance etc.
- service delivery with reduced resources
- services
- soaring interest rates
- support for police department
- tax base
- tax debt
- tax increase
- taxation
- taxations
- taxes (3)
- the willingness to cut back on services and lower taxes
- to hold the line on taxes
- to keep spending under tight control
- to not reduce community service without inflating property taxes
- trying to do more with less
- trying to keep property taxes down
- upkeep of essential services
- use of facilities ie. Schools to the fullest
- working smarter to maintain services without big tax increases

### **Provincial downloading / declining financial support**

- balancing community needs with government (provincial cut backs)
- competition for tax dollars
- decreased funding from the province
- decreased provincial government grants
- economic instability in relation to provincial cutbacks
- effects of legislative changes, especially the community charter

- getting financial support from provincial government
- government cut backs (federal)
- increasing property taxes/government offloading onto municipalities
- keeping higher government bodies participating financially
- lack of support from provincial government
- less government dollars
- maintaining services in light of provincial downloading
- maintaining tax levels with provincial government cutbacks and downloading
- managing downloading and changes in responsibilities (province/municipal)
- off loading of provincial government responsibilities to municipality
- property taxes
- province down loading responsibility onto the municipality
- provincial government off load to municipality (2)
- revenue cuts by provincial government
- shrinking government transfers and raising taxes

### **Transportation: planning, congestion, maintenance**

- better bus service
- better paving of roads and better use of side roads (wider paving, space, etc)
- better roads (2)
- bicycle traffic re: cars
- bigger and better transit service
- bike lanes
- build sidewalks
- building an overpass to improve traffic flow at blanshard and vernon at saanich road
- busy streets
- car traffic from outside saanich boudaries
- congestion (2)
- congestion on shelborne into gordon head
- contrlling increasing traffic problems
- cycling paths
- dealing with traffic
- developing sidewalks and bike paths
- encourage bicycle commuting
- encouraging alternate forms of transportation
- finding money for roads
- finding money for street lighting

- growing traffic
- highways - traffic
- hopefully building sidewalks
- improve Quadra street - get rid of the eye sores and noise coming from the bottle depot next to the galloping goose trail
- improved conditions for cyclists
- improvements to pat bay highway
- improving and maintaining roads & traffic density
- improving pat bay highway
- improving roads (2)
- increase in traffic (17)
- increase vehicles on the road
- increased traffic - volume - transportation problems and solutions
- increased traffic due to population growth
- increased traffic on "cut through streets"
- increasing traffic congestion (a result of infill and sprawl)
- intersection of McKenzie & Burnside
- keep up a good road system
- keeping our streets safe in all ways - re: traffic, too many (fast drivers); making it safe for children walking to and from school; some cross walks are lit up - more would be better
- keeping up with traffic flow and proper traffic lights
- Lengthen the walk signals at controlled crossings
- maintain and improve traffic flow
- making public transportation self-sustaining
- making the roadways commute friendly for cars, cyclists and pedestrians
- manage growth, traffic
- managing traffic
- more bike lanes needed
- more demand on bicycle road
- more policing of traffic violators
- more roads
- more sidewalks
- moving people around efficiently
- need for more buses on route
- parking
- poor transit facilities
- public transit
- public transportation - rapid transit is essential
- public transportation issues
- repair of roads (2)
- road and transportation improvements
- road improvement
- road improvement

- road infrastructure
- road maintenance (3)
- road repair
- road safety
- road structure and maintenance
- roads (9)
- roads and traffic control
- roads, bicycle lanes
- safe bicycle routes
- safety of roads and streets with more traffic
- sidewalks (2)
- stricter control over traffic speed: less accidents and human harm
- too much traffic
- traffic (31)
- traffic - terrible drivers
- traffic and road upgrading
- traffic congestion (12)
- traffic congestion - streets are narrow in some areas
- traffic congestion and speeding in residential areas
- traffic congestion from too much infill development
- traffic control (11)
- traffic control - especially alternate means of transportation
- traffic control - research at intersections e.g. left hand turning lights
- traffic control and flow
- traffic control as density increases
- traffic control/road infrastructure
- traffic flow (2)
- traffic flow - haliburton and pat bay highway
- traffic flow and control
- traffic flow in all areas of saanich
- traffic flow/control
- traffic ie. Transportation problem
- traffic jams and maintaining roads
- traffic management - uvic
- traffic on mckenzie and quadra intersection
- traffic patterns
- traffic planning
- traffic problems (3)
- traffic problems - congestion
- traffic safety
- traffic volume
- traffic, cycling and pedestrian transit service
- transport
- transportation (2)
- transportation and congestion
- transportation needs of an aging population
- upgrading busy intersections - mckenzie and quadra
- widening major roads (Glanford Avenue)